

# Casino

## Casino Terms & Conditions

1. These terms and conditions (“Terms”) relate to the casino games and other related products on our platforms (“Casino Games”)
2. By playing any of the Casino Games you agree to be bound by and confirm your acceptance of these Terms (together with the rules which may apply to specific games or products) and any amendments or variations to them.
3. You acknowledge and agree to be bound by any additional rules which may apply to Casino Games, including rules contained within the Casino Game’s “Help” or “Game Info” tabs (“Rules”), and rules relating to minimum/maximum bets, maximum pay-outs, jackpots, disconnections, and system malfunctions. The Rules may also contain instructions on how to play.
4. A Casino Game bet is considered accepted after it has been registered on our server and has confirmed online. Accepted bets are not eligible for cancellation or amendments.
5. Casino Game limits may be revised, whether individually or cumulatively and whether permanently or for the purposes of particular/individual bet types or markets. All applicable limits will be displayed on our website, and it is the responsibility of the Customer to ensure that they are familiar with all applicable limits before engaging in any betting.
6. The minimum stake per play varies from 0.2 ZMW to 1,000 ZMW depending on the Casino Game. Customers are responsible for checking the minimum stake for each Casino Game they play. It is important to note that the minimum qualifying stake needed to be part of a promotion (if eligible) may vary from the usual minimum bet of such Casino Game.
7. The maximum stake per play varies from 500 ZMW to 20,000 ZMW depending on the Casino Game. Customers are responsible for checking the maximum stake for each Casino Game they play.
8. The maximum amount of winnings that may be paid out to a Customer per day varies from 250,000 ZMW to 1,500,000 ZMW depending on the Casino Game. Customers are responsible for checking the maximum pay out for each Casino Game they play.

Casino Game Type	Minimum Stake	Maximum Stake*	Maximum Winnings per day
Slot Games	0.2 ZMW	2,000 ZMW	1,500,000 ZMW
Live Games	1 ZMW	20,000 ZMW	250,000 ZMW
Table Games	1 ZMW	2,000 ZMW	250,000 ZMW

\*Maximum stake may vary for each Game but maximum winnings per day shall apply to all Casino Games within each product vertical. All stake and winning limits are subject to our review and

amendment from time to time, but the limits displayed on our website at the time of your Casino Game play shall apply, subject to any technical default or manifest error.

9. Any funds/winnings credited to an account in error are not available for use, and we reserve the right to void any transactions involving such funds and/or withdraw the relevant amount from your account and/or reverse the transaction, either at the time or retrospectively. We reserve the right to void any Casino Game winnings, at our sole discretion, and take any and all remedial action in instances including (but not limited to):
  - a. System or software malfunction or error.
  - b. Suspicion that there are Prohibited Activities being undertaken.
  - c. Or any other reason that we consider warrants remedial action including suspending an account or preventing withdrawal.
10. If the system generates winnings that exceed the allowed maximum limit, any amount above this limit will be considered void and not payable. Once the maximum limit is reached, no further bets can be placed for that day.
11. We do not guarantee the availability of the Casino Games on all devices and channels or their availability at all times.
12. We may amend these Terms from time to time at our sole discretion and without notice.
13. In case of the occurrence of any Prohibited Activities, we may take such action as we deem necessary in the circumstances, including but not limited to voiding any winnings or transactions, suspending an account, limiting withdrawals, and/or blocking an IP address(es).
14. Where there is a dispute regarding the Casino Games, the adjudication and decision of the Betting Control and Licensing Board of Zambia shall be final.
15. The Casino Games are provided “as is”, without warranties of any kind, either express or implied, including without limitation, warranties of title, non-infringement, non-interference, accuracy of data, accuracy of translation, availability, timing, merchantability, fitness for a particular purpose, other than those warranties which are implied by and incapable of exclusion, restriction, or modification under the laws applicable to Betika’s General Terms and Conditions and Privacy Policy.
16. These Terms are governed by our General Terms and Conditions available [here](#). Unless otherwise defined in these Terms, words defined in our General Terms and Conditions shall have the same meaning when used in these Terms. Where there are any differences or inconsistency with these Terms and our General Terms and Conditions, our General Terms and Conditions shall prevail.

